

CORONAVIRUS (COVID-19)
SERVICE UPDATE



Personal Protective Equipment (PPE)

8 April, 2020: Care Connect understands that the wearing of masks greatly enhances a sense of safety, however due to restrictions on the availability of PPE, specifically masks, and in line with the directives of the Department of Health, Care Connect is not able to provide its care workers with masks whilst providing services to clients who are well.

This is a directive from the Department of Health to ensure that there are sufficient quantities of PPE for those that are caring for, or treating, people who have been infected with Coronavirus.

Care Connect is committed to the safety of its clients and the care workers that service them. If a situation arises where we have a **client with suspected or confirmed Coronavirus**, and essential services cannot be delayed or delivered in another way, the **essential service** will be conducted with the care worker wearing the **full complement of PPE** as recommended by the Department of Health.